

010-003104

Master of Business Administration (CBCS) Sem.-I Examination January-2015

CCT-10104: Management Information System

Faculty Code: 010 Subject Code: 003104

Time: 3 Hours] [Total Marks: 70

Instruction : All the questions carry equal marks.

- 1. Explain the followings : (any **seven**)
 - (1) Integrated Information System
 - (2) Cyber Crime
 - (3) Chief Information Officer
 - (4) Expert System
 - (5) Computer Fraud
 - (6) IT Infrastructure
 - (7) Data Warehousing
 - (8) Video Conferencing
 - (9) Network Data Model
- 2. (A) Give importance of MIS in Banking, i.e. its different functions under Account opening utility.
 - (B) Define LAN, WAN and MAN. Describe the components and the functions of each Network.

OR

- (A) How Important is Information technology to the globalization of a business? Use examples to illustrate your answer.
- (B) Classify the types of information system and their characteristics of information used at different levels in an organization.
- 3. Write short notes on : (any **two**)
 - (A) Network Topologies
 - (B) Production and operation system
 - (C) Internet, Intranet and Extranet
 - (D) Transaction Processing Information system

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- 4. (A) What are ethics? What are various responsibilities of business professionals like computer users, Programmers and Developers, Companies and Government?
 - (B) What do you understand by Information system development? Explain Process and structure of SDLC.

OR

- (A) Explain the Operational benefits, Business Benefits and Management benefits of ERP.
- (B) "Database " The Modern Approach" Explain Components of DBMS with process flow.
- 5. The world Gold Star sells television sets, computers, laptop, CD drives, DVD players, Microwaves, refrigerators and the very recent cosmetics. Explain how Gold Star can use IT. Who are the users and how they are benefited? Explain how Ecommerce model works? You as an external consultant, prepare a detail workout.